

Workers' Compensation Claims Management Solution



Since 1995 Approach Management Services has offered employers participating in WA's State Fund system with a comprehensive workers' compensation risk management solution. Our services are built to help companies improve their safety operations and lower workers' comp insurance premiums.

Approach is the employer's advocate working directly with L&I to achieve favorable outcomes. The expertise our team brings to the table along with a deep network of external resources is invaluable to closing claims with the least amount of cost.

Approach's priority is to ensure our clients have the safety resources to prevent accidents before they occur, and a strong return-to-work process to get injured workers back-to-work. With low fee-for-service pricing and personalized service, hiring Approach to be your workers' comp management partner is a great choice to lower risk and maximize profitability. We invite you to review our list of services on the next page and schedule some time to find out more about how Approach can assist you.

Claims Management Services

Top 3 Featured Services

Claim Management

A dedicated retro coordinator will be assigned to provide full service claims management from filing to closure.

Safety Services

On demand, complimentary safety consultations are available in English and Bilingual and only a call or click away.

Stay-at-Work Program

The Approach Stay-at-Work Specialist will help your company take advantage of the financial incentive program – from request to check.

More Services

Analytical Reporting

Detailed claim analytics delivered monthly, including claim costs, accident and injury trends.

Annual Workplace Poster

All-in-one poster of required postings to keep members in compliance.

Claims 101™ & Claims 201™

These highly-rated classes teach you the basics of how the workers' comp system works and what you can do to keep costs as low as possible.

Crisis Response Team

Available 24/7/365 to assist with catastrophic incidents.

Educational Centers

Discounted trainings for members for required certifications like OSHA, First Aid/CPR, and more.

Educational Luncheons – The Brain Trust

Build your network and get the scoop on industry trends.

Forensic Record Reviews

Reviews by independent and impartial providers to maximize all medical case management strategies.

Injured Employee Packets

Ready-made forms and instructions to help employees navigate the claims process.

Inspection Response

If DOSH shows up, we'll respond and assist you in the inspection process.

Puget Sound Safety Summit

Educational sessions held every second Wednesday of the month, featuring in-depth safety training.

Return-to-Work Programs

Browse our library of job descriptions, offer letters, and no-cost safety certification classes for injured employees. Plus, utilize our on-staff nurse, vocational and ergonomics specialist for safe and efficient recovery.

Safety Meetings and ToolBox Talks

Hundreds of ready-made topics, plus everything you need for documentation to be in compliance.

Safety Visit

The Approach safety team will review required documentation and conduct workplace walkthroughs to mitigate hazards.

Weekly Email Newsletter

Receive claims management best practices, safety meeting topics, and updates on legal and regulation changes.